



HOPKINS POLICE DEPARTMENT 2010 ANNUAL REPORT



City of Hopkins

Police Department

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Dear Mr. Getschow:

I am pleased to submit the Hopkins Police Department 2010 Annual Report.

This report is a review of the department's efforts in working with the community as well as statistical data on crime events that occurred throughout the year.

We have completed another year of participation with the Hennepin County Joint Community Police Partnership. We have seen a few changes throughout the year and undergone some new events. Probably the most significant change came with the position of Community Liaison. Tsehai Wodajo was re-assigned within the county system and we have begun the process of filling her position. In addition to the many events the JCPP and the Hopkins Police Department has hosted in the past, we added events such as, Cultural Evenings at both Raspberry Ridge Apartments and Westside Village. We also were part of the youth activity held at Hopkins High School called Face2Face. These events were all huge successes as we continue to cultivate our community relations.

We had two employees receive prestigious awards where one was a national award and the other a state award for their work. Sergeant Brent Johnson was a national runner-up for the Enrique S. Camarena Award. This award was presented to him on July 20, 2010 by the Benevolent and Protective Order of Elks for his significant contribution in the field of drug prevention. Anne Marie Buck received the Rosie Griep Legacy Award through the Minnesota Crime Prevention Association for her significant contributions to crime prevention over the last 10 years. This award was presented to Ms. Buck on October 19, 2010 and she was recognized as a lifetime certified Crime Prevention Specialist.

Over the last year we have developed and implemented sector policing in our community. The creation of sector policing has allowed us to achieve accountability in all areas of our City; it has provided a supervisor contact for our community; and lastly, it gives the assigned sergeant a smaller focused area within the City so they can easily recognize crime trends and livability issues in their areas. This has led to the development of weekly Crime Assessment & Planning (CAP) meetings. This is a problem solving meeting that includes the entire police department, City Inspections, and the City Attorney's Office. The meeting is open to any and all other departments within the City if they have issues concerning crime and quality of life issues.

2010 statistics show a decrease in both violent and property crimes. Overall calls for service show a slight increase over last year.

It is my pleasure to produce this report of activity for 2010.

Respectfully Yours,

Michael J. Reynolds
Chief of Police



Calls for Service

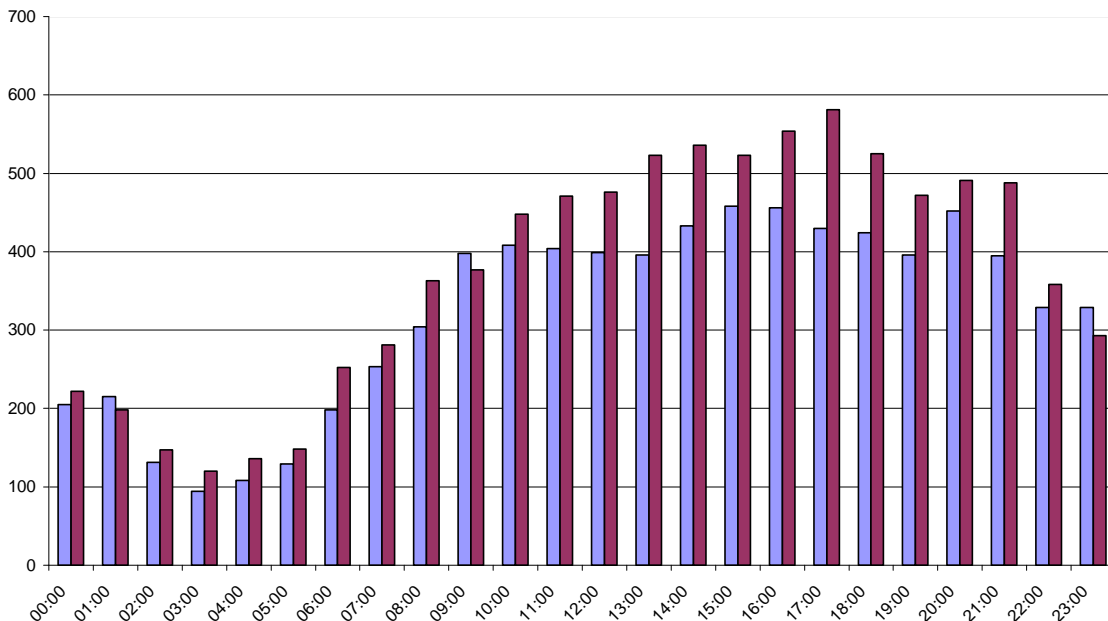
The Hopkins Police Department recorded 19,141 calls for service in 2010. Calls for service include a variety of calls including theft, assault, burglary, fraud, domestic assault and other crime events as well as suspicious activity, lockouts, medicals, alarms, welfare checks, and disturbances. This figure also includes data requests from law enforcement agencies, public and private sectors, and traffic stops.

Service calls for assisting persons with emotional/mental health issues increased 47%, while calls regarding alcohol detox and psych holds showed a 14% and 20% decrease respectively from 2009. These calls are considered high-risk and require multiple officers to respond. Public disturbance and Criminal Disturbing the Peace complaints were up from the previous year.

9-1-1

The Hopkins Police Department Communications Center received 9,194 calls on the six 9-1-1 emergency lines. Of that total, 4,937 calls resulted in an officer response. This is a 9% increase from the previous year. Approximately 59% of the calls were received from wireless/cell phone devices. Wireless/cell phone calls increased 7% from 2009. Cell phone and VoIP usage continues to increase over landline phones.

9-1-1 Calls by Time of Day
Total incoming calls for 2010 - 9,194
(Light purple represents 2009 - 8,042)



2009-2010 ACTIVITY SUMMARY

Call Type	YTD 2010	YTD 2009	YTD %
Total CAD entries	19,141	19,238	-0.5%
911 Calls for Service	4,937	4,519	9.2%
Medicals			
Medicals	1,487	1,341	10.9%
Detox Holds	113	131	-13.7%
Psych Holds	43	54	-20.4%
Total Medicals	1,643	1,526	7.7%
Psych Calls	91	62	46.8%

Miscellaneous			
Alarm (Non-fire)	465	422	10.2%
Domestic Disturbances	45	37	21.6%
Disturbance	1,170	1,093	7.0%
Lockout	259	285	-9.1%
Motorist Assist	420	330	27.3%
Suspicion	2,179	2,226	-2.1%
Welfare Check	483	475	1.7%
911 Hang-up	152	202	-24.8%
Total Miscellaneous	5,173	5,070	2.0%

Vehicle Crashes			
Property Damage	418	323	29.4%
Personal Injury	39	43	-9.3%
Hit & Run Property Damage	51	36	41.7%
Hit & Run Personal Injury	2	0	200.0%
Fatal	1	1	0.0%
Total Vehicle Crashes	511	403	26.8%



Crime Comparison

Part I Offenses reflect information on eight serious crime classifications and is generally referred to as the Crime Index measurement. The classifications are Murder, Rape, Robbery, Aggravated Assault, Burglary, Theft, Vehicle Theft and Arson.

Part I Offenses in 2010 showed a significant decrease in all Part I categories except Larceny/Theft. This category had a 32% increase.

Part II Offenses represent less serious crime classifications that include assault, vandalism, fraud, narcotics, liquor laws, drunk driving, family/children and disorderly conduct.

Part II Offenses reported in 2010 showed an overall decrease of 4.7%.

Overall, Part I and Part II crime is down slightly over 2009.

2009-2010 CRIME COMPARISON

Part I Crimes	YTD 2010	YTD 2009	YTD %
Homicide	0	1	100.0%
Rape	13	16	-18.8%
Robbery	12	17	-29.4%
Aggravated Assault	14	25	-44.0%
Total Violent Crimes	39	59	-33.9%
Part I Property Crimes			
Burglary	102	112	-8.9%
Larceny/Theft	382	289	32.2%
Auto Theft	25	52	-51.9%
Arson	4	6	-33.3%
Total Property Crimes	513	459	11.8%
Total Part I Crimes	552	518	6.6%
Part II Crimes			
Assault	148	159	-6.9%
Forgery/Counterfeiting	17	27	-37.0%
Fraud	85	69	23.2%
Embezzlement	1	0	100.0%
Possess Stolen Property	15	18	-16.7%
Vandalism	318	283	12.4%
Weapons	12	15	-20.0%
Prostitution	1	0	100.0%
Criminal Sexual Conduct	8	7	14.3%
Narcotics	96	113	-15.0%
Gambling	0	0	0.0%
Family/Children	5	4	25.0%
DUI	87	105	-17.1%
Liquor Violations	32	49	-34.7%
Disorderly Conduct	96	90	6.7%
Vagrancy	0	0	0.0%
All Other Offenses	160	195	-17.9%
Total Part II Crimes	1,081	1,134	-4.7%
TOTAL CRIMES	1,633	1,652	-1.2%



Call Reduction Efforts

Alarm ordinance requires any residence or business that has police, fire and/or medical alarms must obtain an annual alarm permit and provide up to date information. The ordinance also establishes a fine schedule for false alarms and fines for failure to register the alarm.

The number of alarm calls received in 2010 totaled 431; a 22% increase from the previous year. There were 13 actual alarms that resulted in a burglary.

The number of residential and commercial properties with registered alarms totaled 409.

False alarm penalty fees and failure to register fines billed in 2010 totaled \$19,175.00.

Nuisance property enforcement continues to be a focus of the police department and the city. The city's rental ordinance requires rental property owners/managers to conduct a criminal background check on all prospective tenants as well as use of the Crime-free Drug-free lease addendum. The ordinance also includes a section regarding "disorderly behavior". The city notifies property owners after one disorderly conduct incident has occurred on rental property. The ordinance allows for three notification letters to be sent, each within three months of the previous letter. If a third notification is sent, the city has the authority to shut the rental property down until action is taken on the part of the owner to correct the problem.

In 2010, police and city inspectors investigated **110 nuisance property cases**. Of those cases, ten resulted in a second instance of nuisance property which required meetings and written remedy plans submitted to the city building official. Also, two cases went to a third instance of nuisance property where eviction actions took place just prior to council action.

Crime-free Multi Housing (CFMH) program for rental property continues to be useful program. To become a certified CFMH property, the rental property must meet specific criteria set out by the program and city ordinance. Requirements include the use of the Crime-free Drug-free lease addendum, criminal background checks on prospective tenants, annual property inspections, participation in Neighborhood Watch, physical security measurements (locks, lighting, signage), mandatory one day training for managers, and an active management to enforce the requirements.

Currently there are seven fully certified CFMH properties in Hopkins:

- Dow Towers
- Hopkins Village Apartments
- Meadow Creek Condominiums
- Ramsgate Apartments
- Raspberry Ridge Cooperative
- Rosewood West Apartments
- Westbrooke Patio Homes

Interest in the Crime-Free Multi Housing program continues to grow. There are four properties that are continuing in the process to become certified. They are:

- Brentwood
- Parkside Apartments
- Valley Park Condominiums
- Westbrooke North Condominiums



Medicals

Medical calls for service in general were up 11%, where detox and mental health holds declined slightly over 2009. However, calls for assistance due to some type of mental health issue rose 47%

Hopkins Fire Rescue responded to 652 medical calls for service during daytime hours, Monday through Friday. This assistance to the police department is critical in allowing the on duty police officers sufficient time to handle other calls for service during the day.

Many of the requests for assistance require two certified First Responders. In addition to all officers being trained First Responders, Hopkins Police Public Service Officers and a number of experienced Police Reserve Officers have been certified for emergency medical response.



Motor Vehicle Crashes

Motor vehicle property damage, hit and run property damage and hit & run personal injury crashes showed an overall increase of 27%. A total of 511 total crashes were reported including one (1) fatality.



Drug Task Force

The Hopkins Police Department continued its participation in the Northwest Metro Drug Task Force (NWMDTF). One Hopkins officer is assigned to the unit which is comprised of officers from several metro agencies who handle long-term narcotics investigations.

In 2010, the NWMDTF conducted 131 search warrants and made 123 arrests. Methamphetamine and crack cocaine still constitute the majority of drug activity with marijuana and prescription drugs seeing a notable increase.

- 1733.4 grams of cocaine
- 4304.33 grams of methamphetamine
- 2305.01 ounces of marijuana
- \$133,148.47 cash was seized

The NWMDTF also conducted 10 drug awareness presentations to a combined audience of over 500 people.

The NWMDTF continues to prove to be one of the most productive and cost effective task forces in the state.



Funding Awards

The Hopkins Police Department continued to seek and receive funding for equipment and programs from Federal, State and private sources. Funding awards were received from the following sources during 2010.

Grants

\$ 7,469.91	Bulletproof Vest Partnership (Federal grant - ongoing)
\$ 7,469.91	MN Bulletproof Vest Reimbursement Program (State grant -ongoing)
\$ 5,945.00	Operation Nightcap (DWI enforcement)

Donations

\$ 1,000.00	Glen Lake Optimists (Project Alert and School Safety Patrol)
\$ 1,000.00	One Voice (alcohol and tobacco prevention and compliance checks)
\$ 1,200.00	Hopkins American Legion (Legionville School Patrol Camp)
\$ 20,752.00	Crime Prevention Fund of Hopkins (15 rifles & equipment)

TOTAL RECEIVED...\$ 44,836.82



Internal Affairs

The Hopkins Police Department maintains procedures for the investigation of complaints of police misconduct and violations of department rules. Captain Tony Hanlin, the Operations Commander, oversees the investigation of complaints made against officers. Connie Kurtz, Administrative Services Director, oversees the investigation of complaints against communications center personnel or administrative staff.

If the complaint received is minor in nature it is normally referred to the employee's direct supervisor. The Operations Commander handles complaints that allege an excessive use of force or criminal activity or, the Chief may refer the investigation to an outside agency. By policy, any officer involved shooting or unintentional death investigation will be automatically referred to another agency for investigation.

Upon completion of the investigation, the results are forwarded to the Chief of Police for review. Complaint results may be listed in different categories:

Sustained: complaint is support by evidence. Policy or criminal violations are present.

Not Sustained: investigation failed to disclose sufficient evidence of policy or criminal violations.

Exonerated: evidence establishes the acts were justified, lawful and proper or that the facts of the complaint were materially false.

Informal Action: the complaint does not allege policy or criminal violations and/or the complainant specifically requests that no formal action be taken.

Employees are always informed when they are the subject of an investigation. Results and findings of the investigation are always reported to the original complainant whenever practicable.

2010 Internal Affairs Investigations – No written complaints were filed against officers.



Sector Policing and Crime Assessment & Planning

In 2010, the police department initiated a new concept referred to as Sector Policing. Sector Policing along with the development of weekly meetings called Crime Assessment & Planning (CAP), has replaced the concept of what we have known as team projects. The overall goal of Sector Policing and CAP is to achieve accountability in all areas of our City and to problem solve on issues concerning crime and quality of life issues.

Concerning Sector Policing, we divided the City of Hopkins into four separate sectors and simply labeled them as: North Sector, South Sector, West Sector, and East Sector. We assigned a patrol sergeant to each of these sectors. The assignments are as follows: Sergeant Glassberg has the North Sector, Sergeant Johnson the West Sector, Sergeant Hill the South Sector, and Sergeant Smith the East Sector. Each sergeant is responsible for knowing what crime and other issues may be occurring in their areas. Not only does this create accountability in all areas of our city, it also allows our citizens and business owners to have a direct contact with a supervisor in the police department.

After developing Sector Policing, we organized a weekly information and problem solving meeting called Crime Assessment & Planning (CAP). All personnel from the police department have an opportunity to be part of these meetings along with other departments within the City such as: Inspections, City Attorney's Office, Public Works, Planning and Economic Development, and the Fire Department. The Inspections department and City Attorney's Office have attended most of these meetings on a regular basis and the others attend when there are issues that may concern their departments. These meetings have been a great success and we look at continuing to build upon them in the future.

As part of the CAP concept, Sergeant Hill's team has started to develop a project addressing early truancy in our elementary schools. They are specifically targeting truants who are ages six, seven, and eight years old. The Hennepin County Attorney's Office has statistical data showing that juveniles, who commit felony level crimes in our county, were first truants at early ages. The project is called: *HopKids*, which stands for *Helping Officers Provide Kids Identified Delinquent Solutions*. The officers who are part of this project have been meeting with personnel from Alice Smith Elementary School. Alice Smith has been targeted to be the pilot project for this program due to our strong relationship we currently have in place with them and our hopes are to expand this to all elementary schools in our City in the future. By having early intervention, it is our goal to develop a mentorship program with these at risk kids so they can make wise, informed decisions and be good contributing citizens to our community as they grow older.



Traffic Enforcement

Sergeant Darin Hill is the Traffic Sergeant and coordinates traffic enforcement requests from citizens as well as special DWI enforcement.

The use of the speed monitoring trailer and handheld radar unit provide neighborhoods with traffic issues tools to deal with traffic concerns. Upon request, neighborhoods with concerns are provided a handheld radar unit to use and they report violators to the police department. Follow up letters are sent by the police department to those violators. The speed monitoring trailer is also placed throughout the city to remind drivers of the speed limit.

Traffic enforcement continues to be a focus for the department. Officers initiated 2,597 traffic stops during 2010.

DUI Enforcement

The Hopkins Police Department continues to participate in *Operation Nightcap*, a DWI enforcement project funded by the State of Minnesota. In 2010, Hopkins police received \$5,945.00 in grant money to cover overtime costs for the special DWI enforcement. Officers working the Nightcap detail stopped 213 vehicles, arrested 11 impaired drivers and issued 69 traffic citations.



The Joint Community Police Partnership (JCPP) is an award winning program that is a collaborative effort of the cities of Brooklyn Center, Brooklyn Park, Richfield and Hopkins, Hennepin County, and the Northwest Hennepin Human Services Council. The mission of the Joint Community Police Partnership is *to enhance communication and understanding between law enforcement and multicultural residents of these cities*. The success of the JCPP program in the four cities has caught the attention of area communities. There is hope that this program can be expanded in the future. With Hopkins' diverse community, this program is an essential part of the police department's delivery of service to its residents.

To work toward achieving its mission, the JCPP has implemented four main strategies:

- 1) **Training for community members** about police procedures and laws in order to improve community members' knowledge and understanding about what is expected of them.
- 2) **Training for police officers**, including the provision of information about cultural groups residing in their cities as well as Spanish language instruction.
- 3) **The hiring of community outreach personnel**, Community Liaisons who work at the police departments, multicultural Cadets and/or multicultural Community Service Officers.
- 4) **The creation of a Multicultural Advisory Committee** to serve as a communication bridge between the police departments and diverse community residents.

Funding for the Community Liaison position and this program is provided by Hennepin County. Partner cities provide in-kind support including but not limited to providing office space and equipment, supplies, and supervisory staff for the Community Liaison.

2010 Hopkins Police Department JCPP events reached over 1,000 people. Those events included:

- New American Police Academy (adult)
- Youth Police Academy
- Latino Immigration presentation
- Youth Focus Groups
- Face2Face teen event with police officers
- 2 Culture specific neighborhood events
- Raspberry Festival & Mainstreet Days
- Community Liaison referrals (6)
- Presentations to civic and neighborhood groups about JCPP
- Q & A events with English Language Learner classes

The JCPP program provided funding for the continuation of Spanish language classes, cultural awareness workshops and training for police officers.

Graffiti Task Force

Since the formation of the task force in 2008 to abate the growing problem of vandalism in the community, the Graffiti Task Force continues its efforts in graffiti abatement.

The Hopkins Police Department works with Hopkins Public Works personnel to routinely look for new graffiti events to insure reports have been made and clean up is under way. Graffiti is removed from public structures within 48 hours of notification. Personnel notify and track graffiti on private property to insure removal occurs within 72 hours.

Quick removal of graffiti discourages vandals from re-applying the damage. Immediate clean up gives the community a feeling of security and freedom from crime.

With the use of *Graffiti Net*, the Hopkins Police department coordinates investigative leads with other cities and submits photographs of local graffiti into this database program. This database matches incidents from many surrounding communities and helps identify suspects through comparisons of known events. Since 2008, 1,076 graffiti entries have been made and there are 355 active cases in the *Graffiti Net* database.

Police and city staff continue to work in partnership with businesses, refuse collection companies, local railway companies and commercial property owners to identify and remove graffiti immediately. Dumpsters with graffiti are removed and replaced the same day, free of charge to customers.



Police Reserve Unit

The Hopkins Police Reserve Unit was established in 1968. The unit has a current membership of 14 reserve officers with an authorized strength of 25. During 2010, the reserve unit donated nearly 3,622 hours of volunteer service to the City of Hopkins. Each reserve officer is required to volunteer 10 hours each month to the department through a variety of different functions.

Each reserve officer is trained in medical emergency response. In addition, several reserve officers are trained in emergency driving, allowing them to respond to medical emergencies including personal injury accidents, fires and natural disasters.

The reserve officers perform an essential role in many areas of both police operations and crime prevention related activities. Common activities that the reserves become involved in are assisting patrol officers on calls for service such as: parking enforcement, medical emergencies, officer training and community events within the city and with many other police agencies in the metro area.

Sergeant Brent Johnson of the Hopkins Police Department serves as the administrator for the volunteer unit along with Officer Elizabeth White, the reserve coordinator, who oversees the daily operational functions. The reserve unit itself has an internal command staff made up of one reserve captain, one reserve lieutenant and three reserve sergeants.

The Hopkins Police Reserve Officers are an asset to the department and their dedication and commitment to the city and community is much appreciated

In 2010, The Hopkins Police Reserve Unit was highlighted and recognized by the Minnesota Police Reserve Officers Association. In addition, the reserve officers participated in several major events:

Race For The Cure – Reserve Unit members assisted with the Race for the Cure in Bloomington. Bloomington Police Department pays the Reserve unit for their assistance. This money is used to assist in the purchase of equipment and bullet resistant vests.

Raspberry Festival - The Reserve Unit assisted with many of the events during the Raspberry Festival including the tent dances, Grande day parade and other festival events. Their presence and assistance is vital to the police department for this event.

Liberty Run – Assisted with traffic control during this event in Medina.

Tour de Tonka – Assisted with traffic control during this bicycle event.



Parking Enforcement

During 2010, the Parking Enforcement Officer issued 914 citations for parking and registration violations. Fine revenue collected was \$ 19,775.41. This amount does not reflect monies from the number of citations issued, but rather the citation fines that were paid in 2010.

All fine monies collected from citations issued by the Parking Enforcement Officer go back to the Parking Fund to support the maintenance of city owned parking lots and the municipal ramp.



Public Safety Chaplain Corps

The Hopkins Police and Fire Department Chaplain Corps was created in 2006. The Chaplains are ordained members of various faith communities in Hopkins. They have been trained to help victims and family members deal with crisis situations such as fires, fatal crashes, sudden death events and death notifications.

The Chaplains provide non-denominational support on a volunteer basis. The Chaplains attend regular meetings, training and ride along with members of the department on a regular basis.